

## ***“Together, Create Community”***

### **How to contact the service**

Families are welcome to contact us directly, or be referred from other service providers, a relative or friend.

Referrals may be made by contacting  
Uniting Care Kippax on **(02) 6254 1733**

Address: **Cnr Luke St and Hardwick Cres,  
Holt, ACT 2615**

Email: **front.office@kippax.org.au**

or by contacting OneLink

on **1800 176 468**



### **CONTACT US**

**E** [front.office@kippax.org.au](mailto:front.office@kippax.org.au)

**W** [www.kippax.org.au](http://www.kippax.org.au)

Cnr Luke St & Hardwick Cres, Holt ACT



# **INTEGRATED FAMILY**

# **SUPPORT SERVICES**



# Who we are?

## About Us

Uniting Care Kippax is a local charity, located in West Belconnen.

Our doors are open to anyone who needs help.

We believe together with and through you we can create, develop, and grow community where everyone is included, connected, respected, and truly cared for.



## Case Management Services

At CMS we engage compassionately with individuals and families to identify their needs and goals, walking along with them through pathways to achieve positive change in their lives.

## The Aim of Case Management

Our service aims to support children, young people, and their families experiencing vulnerabilities and challenges. Our service offers comprehensive and inclusive assistance

## Some reasons why I may need case management services

- I'm feeling overwhelmed trying to navigate how to access to different services.
- I'm stressed about paperwork that I need to fill up to access services and I don't know where to start.
- I don't have any information about community programs.
- I would like to connect with the community and build a network.
- I need someone to help me to learn new parenting strategies and skills.
- I suddenly became a carer and I need support to access services.

## What do we do?

The role of the case manager is to undertake assessment, monitoring, planning, advocacy and linking you with the services that you need.

- Case Coordination
- Home Visiting
- Referrals to other organisations
- Advocate on your behalf to appropriate agencies
- Increase knowledge on physical and emotional development of child/self
- Supportive network during difficult times
- Assistance in obtaining information on health and community service
- Linking in with services in your local community

## Parenting Engagement

In this program we welcome all families to share their experiences with parenting, we assess their goals and needs, then allocate a mentor to help carers build skills and engage with their family in a supportive way.

**CARERS + CHILDREN + MENTOR =**

**Positive, meaningful, and lasting parent child relationship**