# How to access our services?

Talk to our friendly volunteers by calling 02 6254 1733 to book an appointment to see a counsellor or walk-in to chat to the triage officer

## **Opening hours**

Mon -Fri 9 AM -4 PM

#### Services provided:

- Short-term counselling
- Social Inclusion
- Triage / Targeted support
- Advocacy
- · Outreach (offsite support/ Home Visit)
- External agency referrals
- Internal referrals
- · Food & Hygiene hampers\*
- School uniform\*
- · Winter clothing\*
- Prescription assistance\*
- · Christmas hampers

\*Subject to availability and need.



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Cnr Luke St & Hardwick Cres, Holt ACT











### Who is eligible for the service?

#### Anyone who is in need!

- We work from an Asset Based Community Development Model.
- We recognise that crises do not happen according to set patterns and may take a while to work through.
- We aim to assist our clients to build resilience based on their existing strengths and move from crisis to a sustainable position of independence.

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# Who we are?

The EMFA team comprises of qualified professionals from various helping professions such as counselling, social work and community work.

### What we do?

- We provide a safe and confidential place for you to discuss your situation.
- We provide emotional support, informational support and tangible support.

Partially funded by the ACT Community Services Directorate

All donations over \$2 are Tax Deductible





UnitingCare Kippax is a socially inclusive and LGBTIQ Friendly place.